

I Wish to Book Day Passes or Purchase a Season's Pass?

To book day passes and purchase season's passes please phone 800-631-2198. At the time of booking/purchase you will be asked to complete this <u>questionnaire</u> verbally.

Past the Questionnaire And Able to Ride the Trails?

Here is what to expect when you arrive to pick up your day pass.

We have gone curbside for pass pick up!

Please ensure you complete your waivers online in advance. These waivers can be accessed at the bottom of the Booking Invoice and can be shared with your fellow riders/pass holders. Click here for more information on sharing your waivers.

When you arrive at Haliburton Forest please approach the table and ring the service bell and then step back to the first spot in the line (indicated with paint). One of our staff will meet you outside and collect the name that your passes are booked under. Our staff will bring your passes and a map out to you.

Cancelling Day Passes

For those with Day Passes who are from outside of Haliburton County and must cancel their reservation please contact our office via email reservations@haliburtonforest.com or phone 800-631-2198 option 1 for the Main Office. When you contact us please make sure to leave a very clear message of your intent and as much detail as possible.

Example:

"Hi this is John Smith I wish to cancel my day passes booked for Saturday, January 16. Booking ID XYZ1234. My phone number is 777-888-9999"

This will allow us to automatically cancel and refund your passes.

If you wish to rebook for a date in February please provide the same information above but with the date you wish to reschedule for.

Season's Passes

We will resume the sales of season's passes over the phone with curbside pick up.

Refunds will not be given for season's passes at this time.